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**Victim and witness
support is our priority!**

&

**OFFERING
ASSISTANCE TO
VICTIMS AND
WITNESSES**

**PROVIDING
SUPPORT
AND TIMELY
INFORMATION**



For more information, please contact:

**MINISTRY OF JUSTICE, PUBLIC
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**Service for Victim and Witness
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mpudt.gov.hr/victim-and-witness-support/25671

The English translation of this brochure is provided for convenience only and has no legal force. The Croatian version of the brochure contains the only authoritative and official text. In the event of any discrepancies, the Croatian text will take precedence.



REPUBLIC OF CROATIA

Ministry of Justice, Public Administration
and Digital Transformation



**SERVICE FOR
VICTIM AND WITNESS SUPPORT**

**VICTIM AND
WITNESS SUPPORT**

HELP, SUPPORT AND TIMELY INFORMATION

Victims are provided with:

- information on the unsupervised release of the offender from prison, if so requested
- emotional support
- comprehensive information about their rights
- additional support where necessary

Witnesses summoned through mutual legal assistance are provided with:

- emotional support
- information about their rights

Victims and witnesses of war crimes are provided with:

- assistance in organising transport to court
- physical protection during testimony in courts

Service for Victim and Witness Support of the Ministry of Justice, Public Administration and Digital Transformation:

- develops and enhances the victim and witness support system in Croatia

- cooperates with domestic and foreign authorities which provide support to victims and witnesses
- coordinates the work of the victim and witness support departments in courts and organises professional trainings and supervision for the departments' staff and volunteers
- coordinates the work of the Committee for Monitoring and Improvement of the Victim and Witness Support System
- finances the Network of Support and Cooperation for Victims and Witnesses of Criminal Offences and the National Call Centre for Victims of Crime (NPC) 116 006

- cooperates with civil society organisations which promote victims' rights
- collects data and conducts research on the victim and witness support system in order to evaluate the effects of provided support

Membership in international networks

- Victim Support Europe (VSE)
- European Network on Victims' Rights (ENVR)

The Service also acts as:

- National Contact Point for victim compensation
- National Contact Point for victims of terrorism

