



**Victim and witness  
support is our priority!**

**OFFERING  
ASSISTANCE TO  
VICTIMS AND  
WITNESSES**



**PROVIDING  
SUPPORT  
AND TIMELY  
INFORMATION**



For more information, please contact:

**MINISTRY OF JUSTICE, PUBLIC  
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witness-support/25671](https://mpudt.gov.hr/victim-and-witness-support/25671)

The English translation of this brochure is provided for convenience only and has no legal force. The Croatian version of the brochure contains the only authoritative and official text. In the event of any discrepancies, the Croatian text will take precedence.



REPUBLIC OF CROATIA  
Ministry of Justice, Public Administration  
and Digital Transformation



SERVICE FOR  
VICTIM AND WITNESS SUPPORT

**VICTIM AND  
WITNESS SUPPORT**

## HELP, SUPPORT AND TIMELY INFORMATION

### Victims are provided with:

- information on the unsupervised release of the offender from prison, if so requested
- emotional support
- comprehensive information about their rights
- additional support where necessary

### Witnesses summoned through mutual legal assistance are provided with:

- emotional support
- information about their rights

### Victims and witnesses of war crimes are provided with:

- assistance in organising transport to court
- physical protection during testimony in courts

### Service for Victim and Witness Support of the Ministry of Justice, Public Administration and Digital Transformation:

- develops and enhances the victim and witness support system in Croatia

- cooperates with domestic and foreign authorities which provide support to victims and witnesses
- coordinates the work of the victim and witness support departments in courts and organises professional trainings and supervision for the departments' staff and volunteers
- coordinates the work of the Committee for Monitoring and Improvement of the Victim and Witness Support System
- finances the Network of Support and Cooperation for Victims and Witnesses of Criminal Offences and the National Call Centre for Victims of Crime (NPC) 116 006

- cooperates with civil society organisations which promote victims' rights
- collects data and conducts research on the victim and witness support system in order to evaluate the effects of provided support

### Membership in international networks

- Victim Support Europe (VSE)
- European Network on Victims' Rights (ENVR)

### The Service also acts as:

- National Contact Point for victim compensation
- National Contact Point for victims of terrorism

